



HORNETSECURITY

FACT
SHEET

CONTINUITY SERVICE

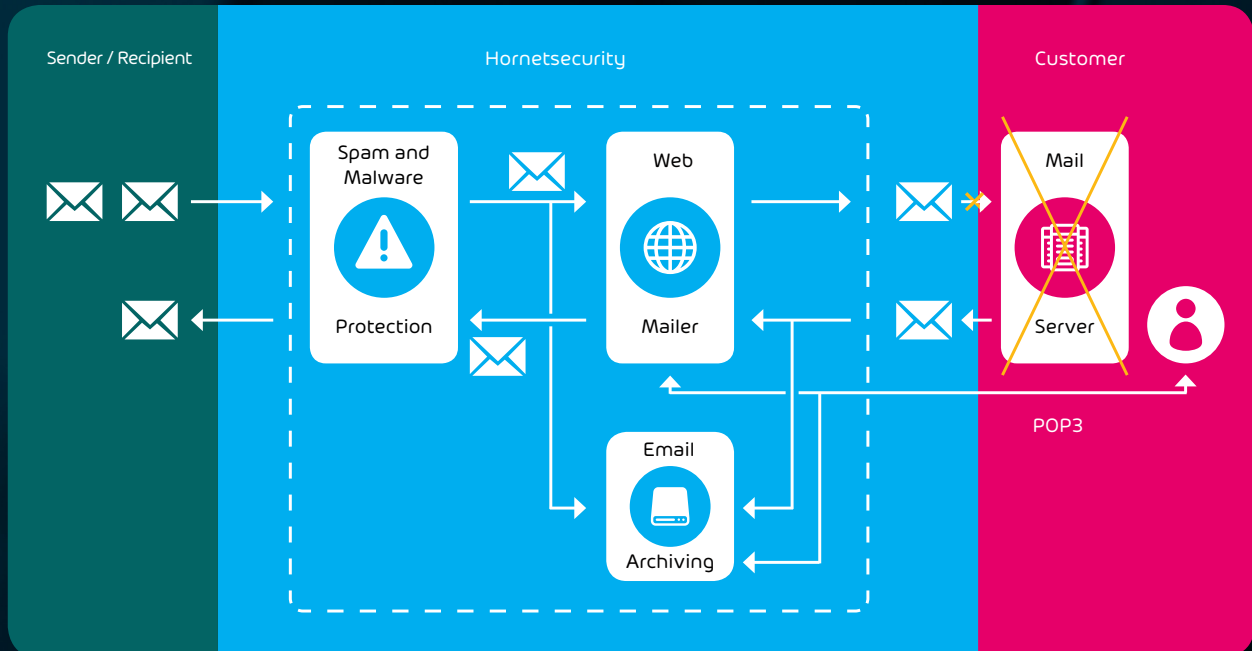
High availability of email traffic for fail-safe and smooth corporate communication.

As the main communication channel for the exchange of data and information, the smooth functioning of email communication is indispensable. In the event of a failure of the company's own mail servers, Continuity Service ensures the continuous availability of email traffic within seconds.

Protection from:

 Interruption of business operations due to email server failure

INTEGRATION OF CONTINUITY SERVICE IN THE EMAIL MANAGEMENT SYSTEM



If the email system fails, the Email Continuity Service is immediately activated within seconds.

The booking and use of spam and malware protection is required in order to guarantee the functions and efficiency of Continuity Service.

RELIABLE FEATURES FOR **SMOOTH EMAIL TRAFFIC**:

Automatic activation: If the mail server fails, the automatic activation of Continuity Service takes place immediately. The delivery of emails is carried out without interruption by alternative means (POP3/IMAP mailbox or webmail access).

Continuous access to emails with Webmailer: Undeliverable emails are provided via a webmail front-end, which can still be used to process and send emails.

POP3 mailbox: All emails are available via an alternative mailbox even if the internal email infrastructure fails. Access to the POP3 mailbox is via an email client.

Backup of the email traffic: If emails are accidentally deleted or lost due to a failure of the company's email server, a backup of the email traffic is automatically available for 90 days.

Automatic email data synchronization: When the customer's email server is available again, Continuity Service automatically compares the existing email data with that of the email server and, if necessary, adds the missing emails.

Display of already delivered emails: Users and administrators can see in the control panel which emails have already been delivered after the customer's email servers have been restored.

Guaranteed server availability of 99.9 percent: Hornetsecurity guarantees its customers an availability of its Continuity Service of 99.9 percent.

Selective service provision: The Continuity Service can also be activated for individual email addresses.

